How to Setup an Account in the Virtual City Hall (VCH)

Steps:

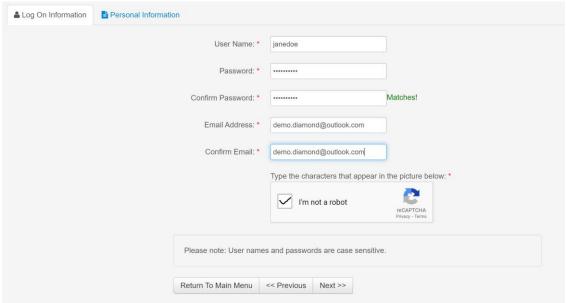
Click on the Activate an Account with Us link.

Don't have a username and password?

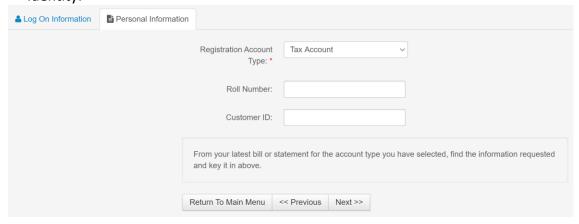
Activate your account with us

If you already do business with us, creating a My City Self-Serve profile will allow you to use a variety of services to help you manage your accounts.

The Resident then provides a username, password and email address to create the account:



• The resident then provides Account information (i.e. Property Roll Number and Customer ID) to verify their Identity:



• The resident is then emailed a link to activate their account. (Note sample link below)